

FULL QUOTE AUDIT

This sample shows the format and level of specificity a customer can expect. It is not a diagnosis, repair instruction, or evaluation of a real customer's appliance.

CUSTOMER	■■■■■■■■■ REDACTED
APPLIANCE	Refrigerator
MODEL	GFE26JYMYFFS
QUOTED REPAIR	Replace main control board
QUOTED TOTAL	\$689.00
QUOTE STATUS	Not yet authorized

PRELIMINARY DOCUMENT DECISION: PAUSE BEFORE AUTHORIZATION

EXECUTIVE SUMMARY

The paperwork identifies the appliance, quoted repair, and total price, but it does not show the exact part number, the observations or tests supporting control-board replacement, an itemized parts-and-labor breakdown, or the warranty and not-fixed policy. Because those omissions prevent a dependable compatibility, support, and price-position conclusion, the practical next step is to request the missing details before approving the work.

WHAT THE SUBMITTED QUOTE SUPPORTS

- The appliance type and full model number are present.
- The quote names a specific repair category and gives a total price.
- The stated repair is reviewable once the part identity and diagnostic evidence are supplied.

MATERIAL INFORMATION MISSING

ITEM	WHY IT MATTERS	CURRENT FINDING
Exact part number	Needed for model-specific compatibility research	Not supplied
Symptoms / error codes	Needed to compare the stated repair with the complaint	Not documented
Test results	Needed to distinguish a supported conclusion from a parts-swap guess	Not documented
Parts / labor breakdown	Needed for a meaningful price-position review	Not itemized
Warranty / not-fixed policy	Defines the customer's financial risk if the repair fails	Not stated

COMPATIBILITY, DIAGNOSTIC SUPPORT, AND PRICE

Compatibility: Not verified. A repair description alone is not enough to establish that the quoted component or revision fits the exact model.

Documented support: Incomplete. The quote does not state what was observed or tested, so this report does not treat the proposed board as confirmed.

Price position: Not finalized. The \$689 total cannot be responsibly separated into part price, labor, fees, and warranty value from the submitted page.

Repair value: Not finalized. Appliance age, condition, repair history, and realistic replacement cost were not supplied.

QUESTIONS TO SEND THE REPAIR COMPANY

1. What exact manufacturer part number is included in the quote, and is it new, remanufactured, or used?
2. What observations or tests led to the main-control-board conclusion, and what alternative causes were checked?
3. What are the separate parts, labor, diagnostic, shipping, and other charges?
4. What written parts and labor warranties apply?
5. If the quoted repair does not correct the complaint, what charges or next steps apply?

RECOMMENDED NEXT STEP

Ask for the five written answers above and do not treat the quote as fully supported until the exact part and diagnostic evidence can be checked. If the provider cannot document the basis for a high-cost board replacement, consider an independent onsite second opinion.

SCOPE AND LIMITATIONS

Audit My Repair evaluates customer-submitted quotes and documents. It does not inspect, test, diagnose, or repair an appliance; determine safety; guarantee a repair outcome; or replace the judgment of an appropriately qualified onsite professional. Findings are limited to the submitted materials and reliable sources available for the specific case.

Sample prepared by Audit My Repair, operated by Young Digital LLC. Fictional/redacted example; not a customer record.